Cyber-Attack Against Insurance Systems (CAIS) 2019 Exercises

FINANCIAL SERVICES ISAC
EXERCISES
Plan ■ Practice ■ Protect

Frequently Asked Questions and Information

Who should participate? Any institution that provides insurance or reinsurance services is eligible to participate. Exercise teams typically include individuals from cybersecurity, business resiliency, risk mitigation, IT security, IT management, corporate communications, legal, compliance, back office operations, employee communications, executive management and other staff involved in preventing, responding to and communicating about cyber-incidents.

How much time does this take to complete? The exercise is conducted over two consecutive days and the concluding survey requires less than one hour each day to complete. You will receive a link to each day's scenario in the morning and we ask that you complete the survey portion by 2400 hours midnight local time. Time requirements will vary.

What are the benefits of participating? By participating in a safe and non-attributed environment, on your own premises, with your staff, your organization will better understand your institution's readiness if faced with a cyber-attack, cybercrime or other incident that may disrupt your business process. All participants will receive a summary of the exercise results in the second quarter of 2019.

Will this be an actual vulnerability test of my system? No, this exercise is a tabletop style simulation. Participating will allow you to confidentially assess your systems and response plans. Each day of the exercise you receive an email with a link to the day's exercise material and a series of questions for your organization to answer. When you are ready to answer the questions, you click on the link to the survey tool to answer the questions for that day. You retain a copy of your organization's response for later comparisons to after-event data reports.

If my organization is not a member of FS-ISAC, can we participate? Yes, this free exercise is for the benefit of all organizations involved in providing insurance.

Will the exercise require any special software? You will need to use PowerPoint to play the automated, audio-embedded exercise scenario, an internet connection and email. You will be provided a link to SurveyMonkey, an online survey tool, where you will enter your responses.

Will my organization's information be published? No, all participants and their input will be anonymous and non-attributed. A high level summary report of general trends and lessons learned will be made available directly to participants. You can privately compare industry trends with your own responses.

What will my organization have access to when the exercise is completed? You will have unattributed peer data to compare through an after-action report. All company information will be kept confidential. FS-ISAC also sponsors a WebEx for participants, to highlight and discuss the 2019 CAIS.

What is FS-ISAC? The Financial Services Information Sharing and Analysis Center (FS-ISAC), established in 1999, is a non-profit, member driven corporation. FS-ISAC's mission is to help assure the resilience and continuity of the global financial services infrastructure and individual firms against acts that could significantly impact the sector's ability to provide services critical to the orderly function of the global economy. FS-ISAC shares threat and vulnerability information, conducts coordinated contingency planning exercises, manages rapid response communications for both cyber and physical events, conducts education and training programs and fosters collaborations with and among other key sectors and government agencies.

What is the Insurance Risk Council (IRC)? FS-ISAC's IRC shares risk information for insurance and reinsurance carriers, as well as best practices to mitigate risk. IRC members are financial institution risk professionals and cybersecurity practitioners.